

Uline Shipping Supplies

Uline, a family-owned business, is the leading distributor of shipping, industrial, and packaging materials to businesses throughout North America and acts as a general contractor for the majority of its construction projects. With over 4,000 North American employees and 11 distribution centers, Uline typically builds warehouse spaces with the occasional remodel or office building.



General Corporations, Owner
Pleasant Prairie, WI

Q: WHEN DID ULINE START USING PROCORE?

A: Let's see here, this is 2016 so it would have been in 2014.

Q: WAS THERE ONE SPECIFIC INCIDENT THAT PROMPTED YOU TO START LOOKING FOR A NEW SOFTWARE PLATFORM?

A: It wasn't one specific incident as much as it was a continual need. An employee maintaining the facility after construction would ask us for something and we wouldn't be able to find it. Across the board, there were problems with finding information after the buildings were completed.

Q: WHY DID YOU MAKE THE SWITCH TO PROCORE?

A: One of the main reasons we switched to Procore was the fact that we were receiving poor project documentation in all different formats from the GCs we were working with. Our organization and our as-built drawing sets were all over the board. We purchased Procore so, at the end of the day, we'd have a uniform system that we could go back to. We told all of our GCs and developers, 'Hey, if you want to build it, you have to use Procore.'

Q: WHAT HAS BEEN THE MOST VALUABLE TOOL?

A: In the office, we use Procore Drive for storing and organizing our documents which means we don't store anything on our network anymore. In the field, the Drawings and Punchlist tools have been game-changers.

Q: WHAT VALUE HAS PROCORE PROVIDED?

A: Procore has made our department and the construction process more professional and uniform. And it just makes us 100%, probably 500%, more efficient by keeping everything in one place. It's great being able to have all the information at our fingertips which leads me to the mobile use. A majority of us travel quite a bit so it's nice to always have that information without having to log back into the main system. The app has just been great. In the beginning, we decided which projects we should utilize Procore for but as we became comfortable using the software, we decided to run everything through it. It's so easy to use, it keeps everything organized, and it's our easiest way to share information both internally and externally. We are even going back and putting some key projects from our archives into Procore.

Q: WHAT WOULD YOU SAY TO OTHER OWNERS CONSIDERING PROCORE?

A: I don't know how people could walk away from a platform that makes their work this easy. Everything we need is in Procore and it's money well spent. Procore allows us to collaborate with different departments internally, we're able to present a well-organized, consistent process, and everything becomes more efficient. Like I said, everything was a mess before and this makes us look good.